

News

Air Radio becomes an O2 Mobile Voice and Data Partner through a strategic alliance with TTL.

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AirRadio Ltd today announce new cellular voice and data services after signing a strategic partnership agreement with Total Telecommunications Ltd (TTL) to become an O2 Mobile Voice and Data Provider.

AirRadio can now offer customers a portfolio of cellular solutions to complement existing operational communications tools – trunk radio & PMR; mobile data applications & terminals and WiFi & WiMAX solutions – enabling network platform and device selection to be based on the organisation’s needs and the individual users’ day-to-day tasks. AirRadio’s cellular services include a dedicated customer account manager, a billing and analysis team and a 24hr / 365 day service centre handling first line support for fault reporting and blocking of lost or stolen handsets.

Brian Nicholson, AirRadio Managing Director, said on signing the agreement “One of AirRadio’s key strengths is in understanding how important it is to have access to the right communications tools for every organisation and individual working in mission-critical industries. By ensuring cellular services are part of our portfolio we offer clients the opportunity to fulfil all their communications requirements in one supplier; benefiting from cost efficiencies and service & support levels that set AirRadio apart from other suppliers. ”

He continued “our partnership with TTL now creates opportunities for our customers to deploy innovative data solutions from AirRadio and benefit from support services including on-line billing and strategic advice on new and emerging mobile technologies, applications and devices.” _ _ Stuart Baikie TTL Managing Director agreed, adding “The experience AirRadio has in delivering and supporting complex communications solutions for service industries was one of the driving factors for us to create this partnership. Customer Service and support are TTL’s core values and we have found a great match with AirRadio.”